



# Great opportunities for Fresh Graduate

## THE COMPANY

Shinhan Bank is one of the leaders in Korean financial institutes with more than 100 years of traditional prestige. We have more than 1,000 inbound branches and the largest customer base in Korea, and 50 networks in 14 countries.

In Vietnam, we are one of the biggest foreign owned banks with 30 branches and Transaction Offices in Ho Chi Minh, Hanoi, Bac Ninh, Dong Nai, Binh Duong, Hai Phong and Thai Nguyen.

## THE POSITION

We are looking for high motivated and energetic fresh graduates to work in our Contact Center in District 7. The **Contact Center Officer** role is responsible for providing Shinhan's customers with support and consultancy in the full products/ services. The key responsibilities include handling customers' inquiries, requests, feedbacks, complaints and identifying sales referrals where possible.

## REQUIRED QUALIFICATION

- Degree holder (no previous experience required)
- Demonstrated commitment to customer service and attention to detail
- Proficiency in English (Speaking & Writing)
- Good interpersonal, negotiation, communication, consultancy and presentation skills

## HOW TO APPLY

- Complete Shinhan Candidate Application form (download at [www.shinhancareer.com](http://shinhancareer.com))
- Send completed Candidate Application and Resume in English to  
[nguyenchauanh@shinhan.com](mailto:nguyenchauanh@shinhan.com)
- Deadline for submission: **9 February 2018**